

North Carolina State Board of Elections

Campaign Finance Remote Software

Uninstall Guide for Windows XP, Windows Vista and Windows 7 users

PREFACE

The purpose of this User Guide is to uninstall the NC SBOE Campaign Finance Remote Software program from your computer. This guide can be used by Windows XP, Windows Vista and Windows 7 users .

Table of Contents

In Windows XP Operating System.....	3
In Windows Vista Operating System	10
In Windows 7 Operating System	16

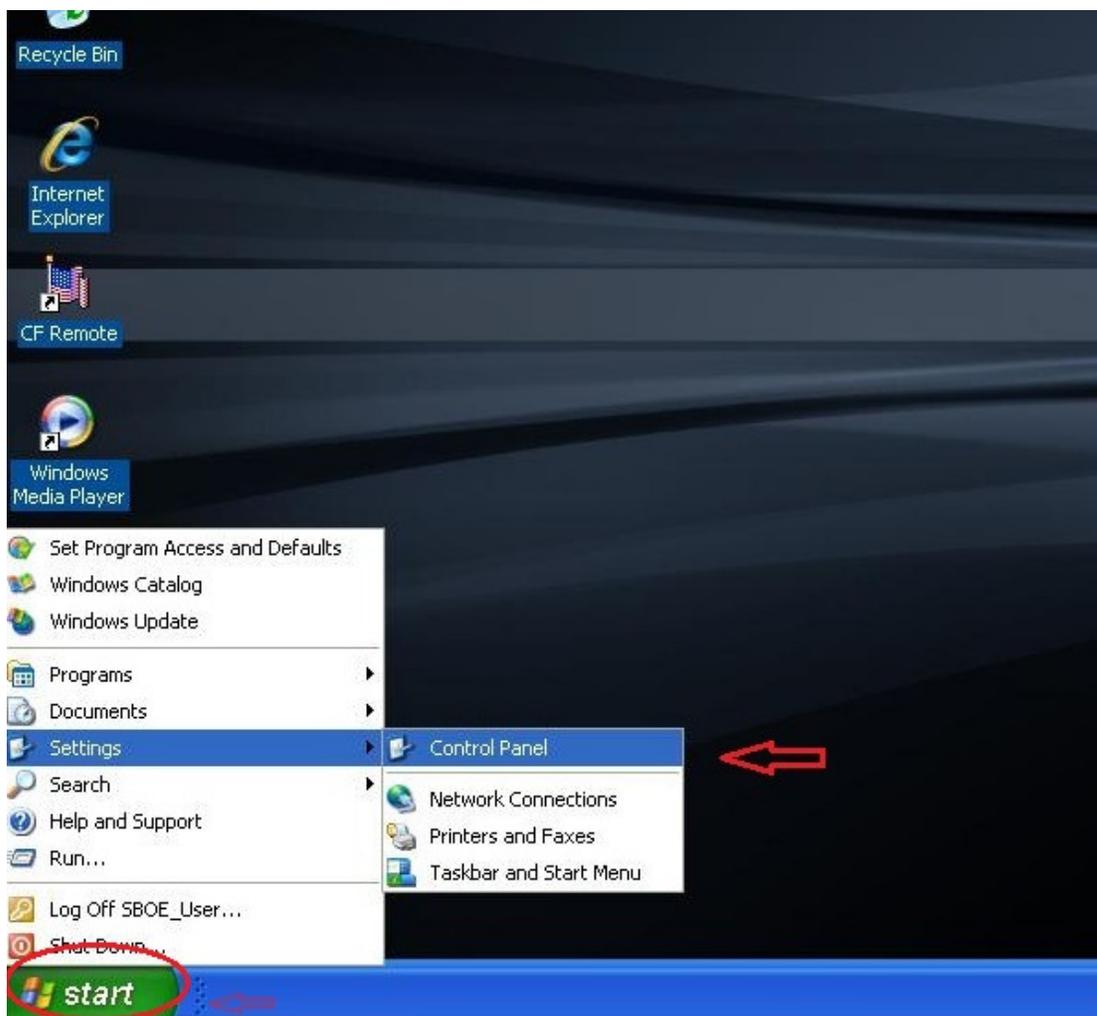
Uninstalling the CF Remote software

In Windows XP Operating System

Please go through the following steps to remove the Campaign Finance Remote Software from your computer. These instructions apply to users who have windows XP operating system.

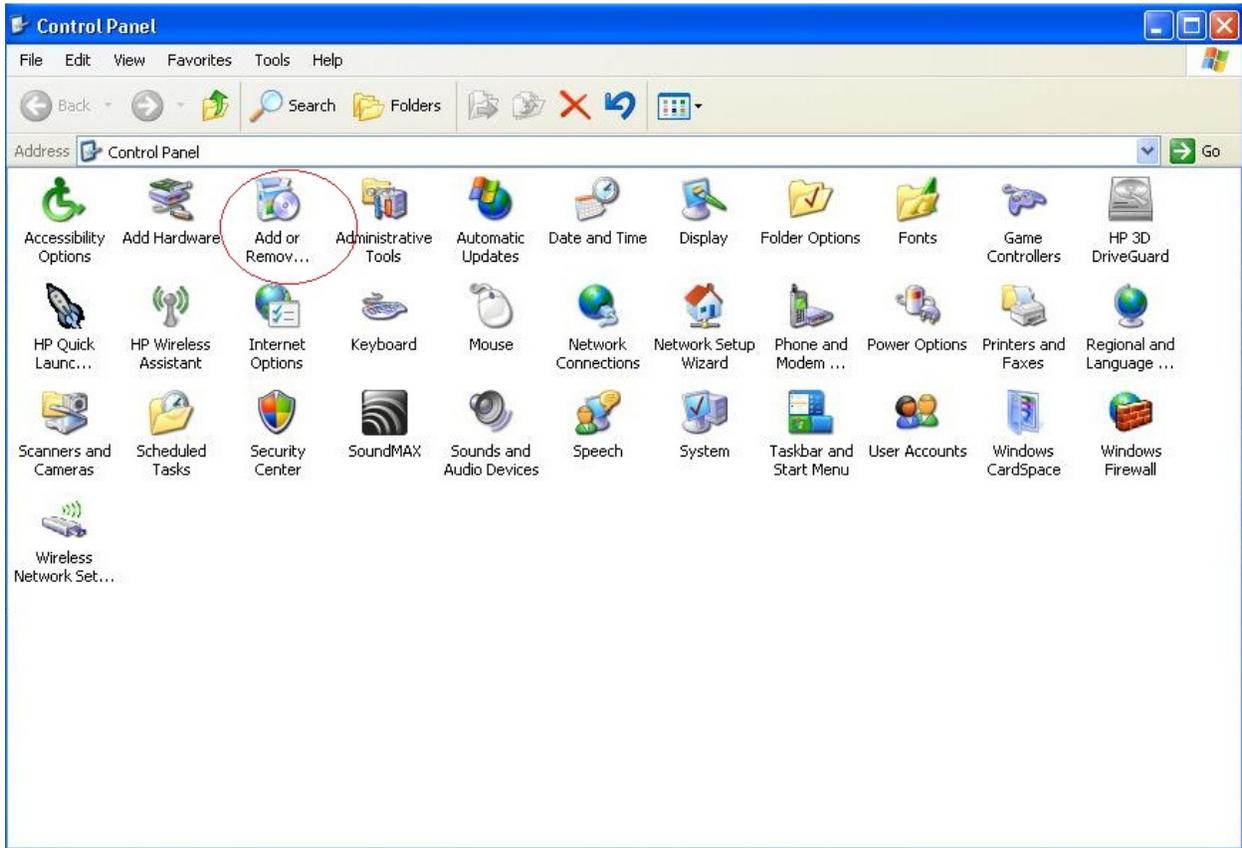
1. Make sure that the CF Remote Software application is not running.
2. Click on **Windows logo/ Start button** (located on bottom left corner on the Desktop) and hover your mouse on **Settings**, a new popup will open, click on **Control Panel**. *See Figure A.*

Figure A



3. Once clicked, **Control Panel** window will open up. *See figure B.*

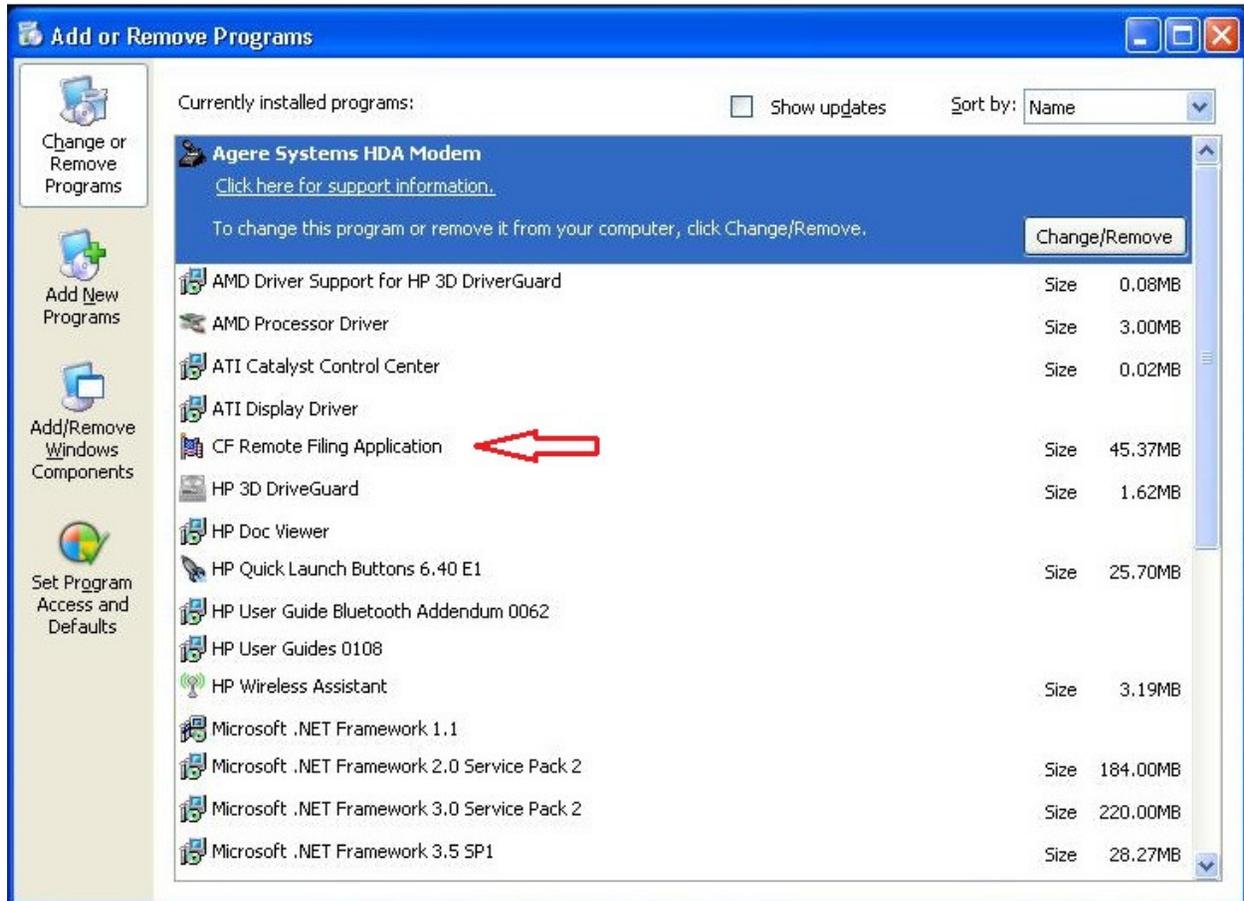
Figure B



4. In **Control Panel** window please locate **Add or Remov... (Add or Remove Programs)**, please double click on **Add or Remov....** *See figure B* in red circle.

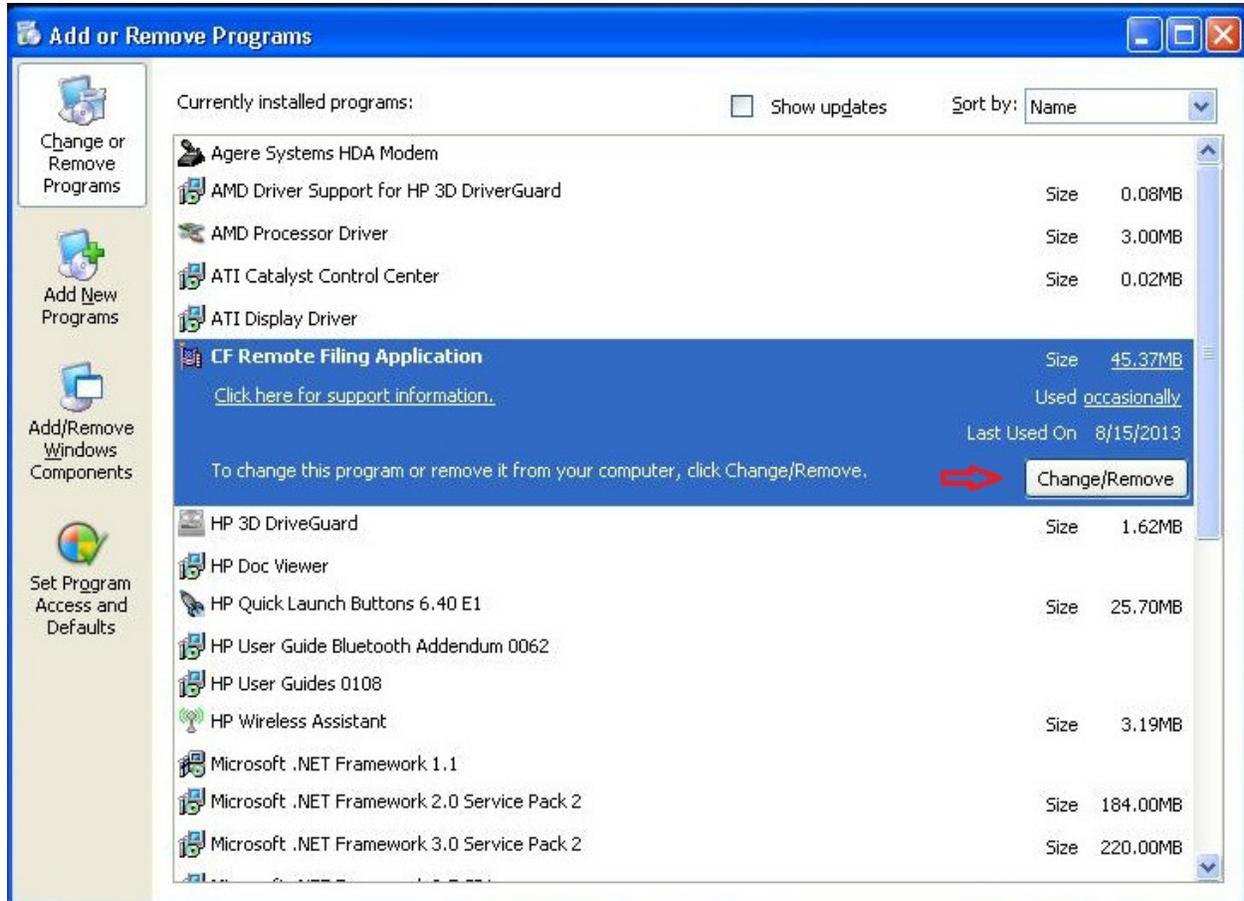
5. A new window will open up **Add or Remove Programs**, and it will list all of your programs on the computer under **Currently installed Programs**. This window can sometimes take a little time to open up depending on the programs you have. Once the window is open with all programs listed, please locate **CF Remote Filing Application**, see *Figure C*.

Figure C



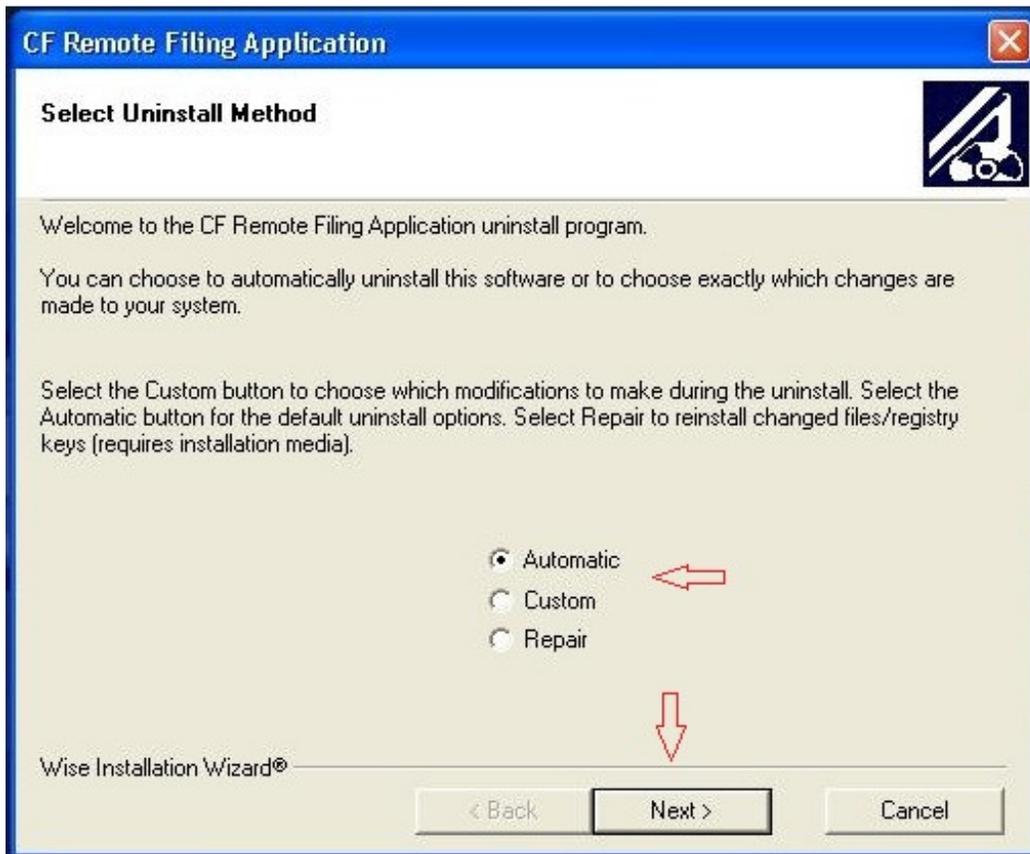
6. Click on **CF Remote Filing Application** the line will expand, and then click on button **Change/Remove**. See **Figure D**. (Once clicked, you might get a permission popup with **Continue** or **Cancel** buttons, please click on **Continue** if it appears.)

Figure D



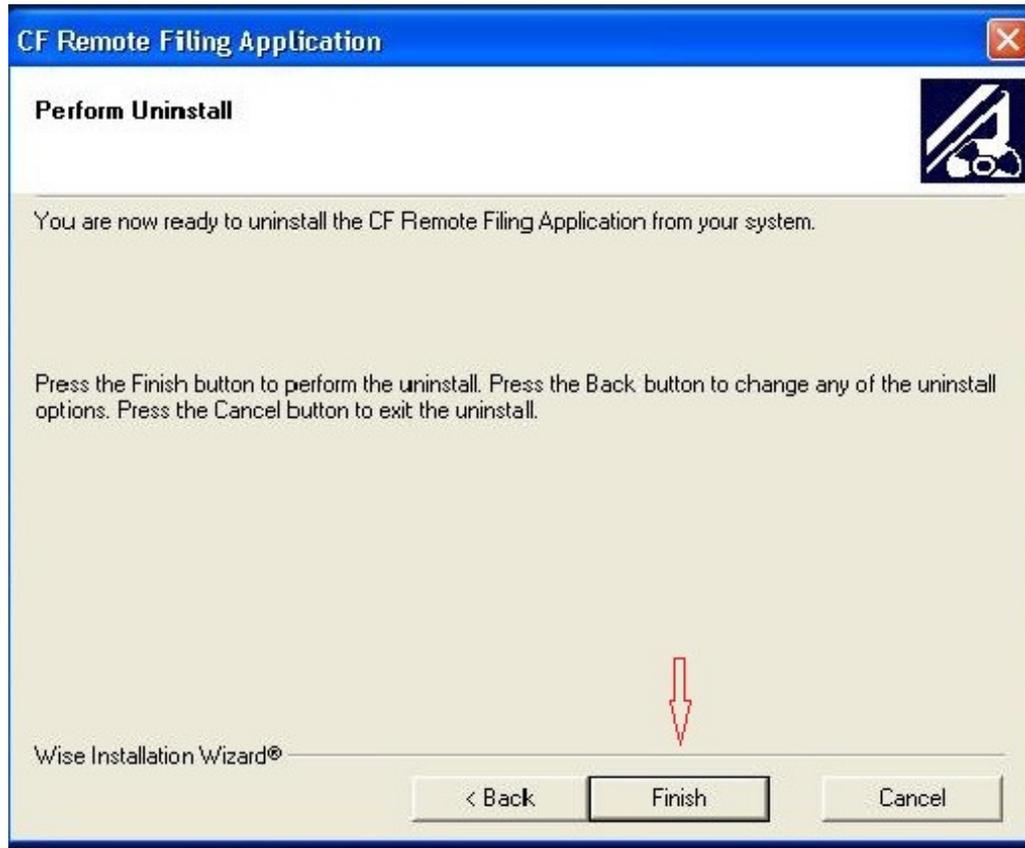
7. You will see a new window **CF Remote Filing Application** to **Select Uninstall Method**. There will be 3 Radio buttons, with choices: **Automatic** (default), **Custom** and **Repair**. If **Automatic** is not already selected please select it. On the bottom of the window you will see **Next >** and **Cancel** buttons, please click on **Next >**. *See figure E.*

Figure E



8. A new **CF Remote Filing Application to Perform Uninstall** window will open with 3 choices < Back, Finish and Cancel buttons at the bottom of the window. Please click on **Finish** button. *See Figure F.*

Figure F



9. You will see a new popup window **Remove Shared Component**. This will have 4 choices: Yes, No, Yes to All and No to All buttons. Please click on **Yes to All**. *See figure G.*

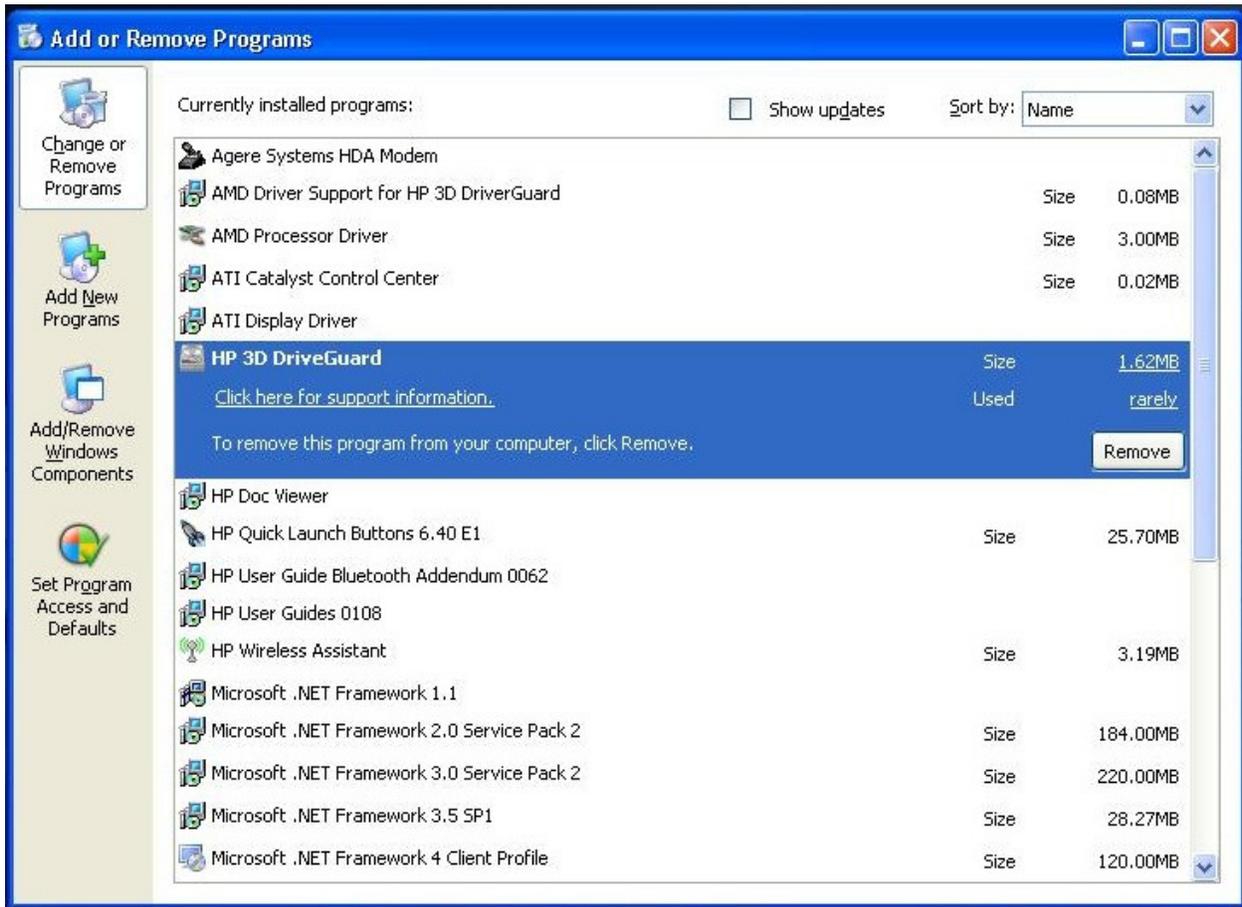
Figure G



10. You will see the **CF Remote Filing Application to Perform Uninstall** window again with a blue bar completing the process on the bottom. Once it's done the window will close itself.

11. You should be back on the **Add or Remove Programs** window. Please look through the list of programs under **Currently installed programs** to check if you still see the **CF Remote Filing Application**. **See figure H**. If you don't see the **CF Remote Filing Application** in the list, that means you have successfully uninstalled the **CF Remote Filing Application**. Please close this window by pressing **X** on top right corner.

Figure H



This process will also remove your **CF Remote Filing Application** icon from the desktop.

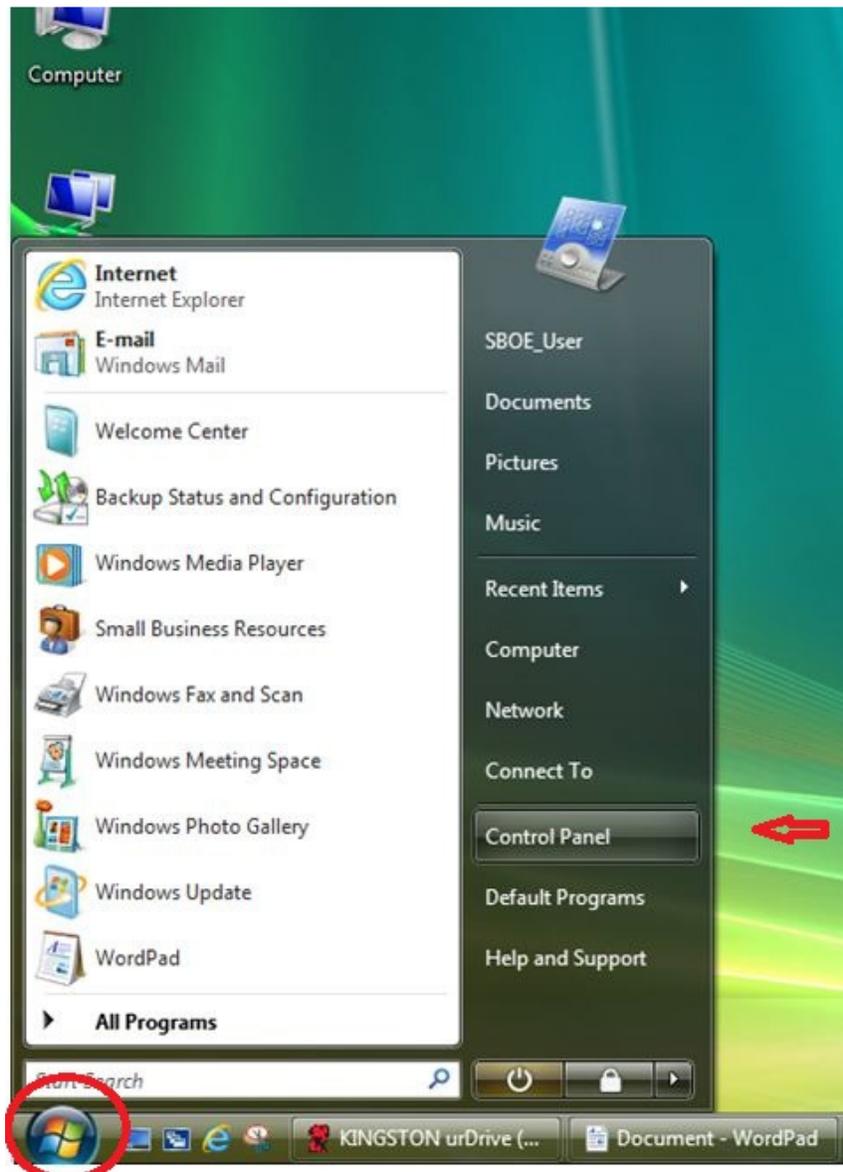
Uninstalling the CF Remote software

In Windows Vista Operating System

*** Window Vista Users: You might have to log in as an Administrator to run the Uninstall process ***

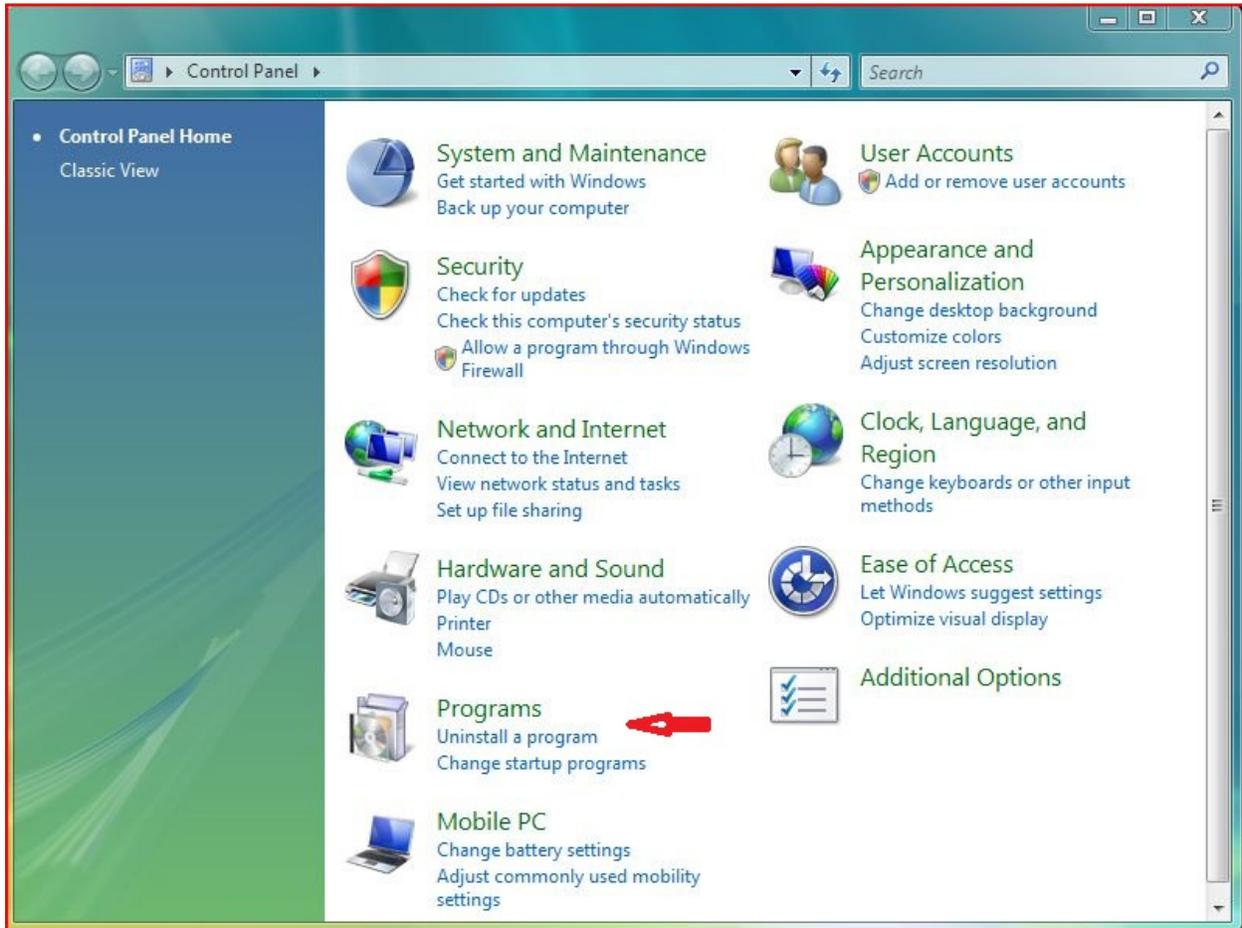
1. Make sure that the CF Remote Software application is not running.
2. Click on **Windows logo/ Start button** (located on bottom left corner on the Desktop) and then click on **Control Panel**. See *Figure A*.

Figure A



3. **Control Panel** window will open up please see *figure B*.

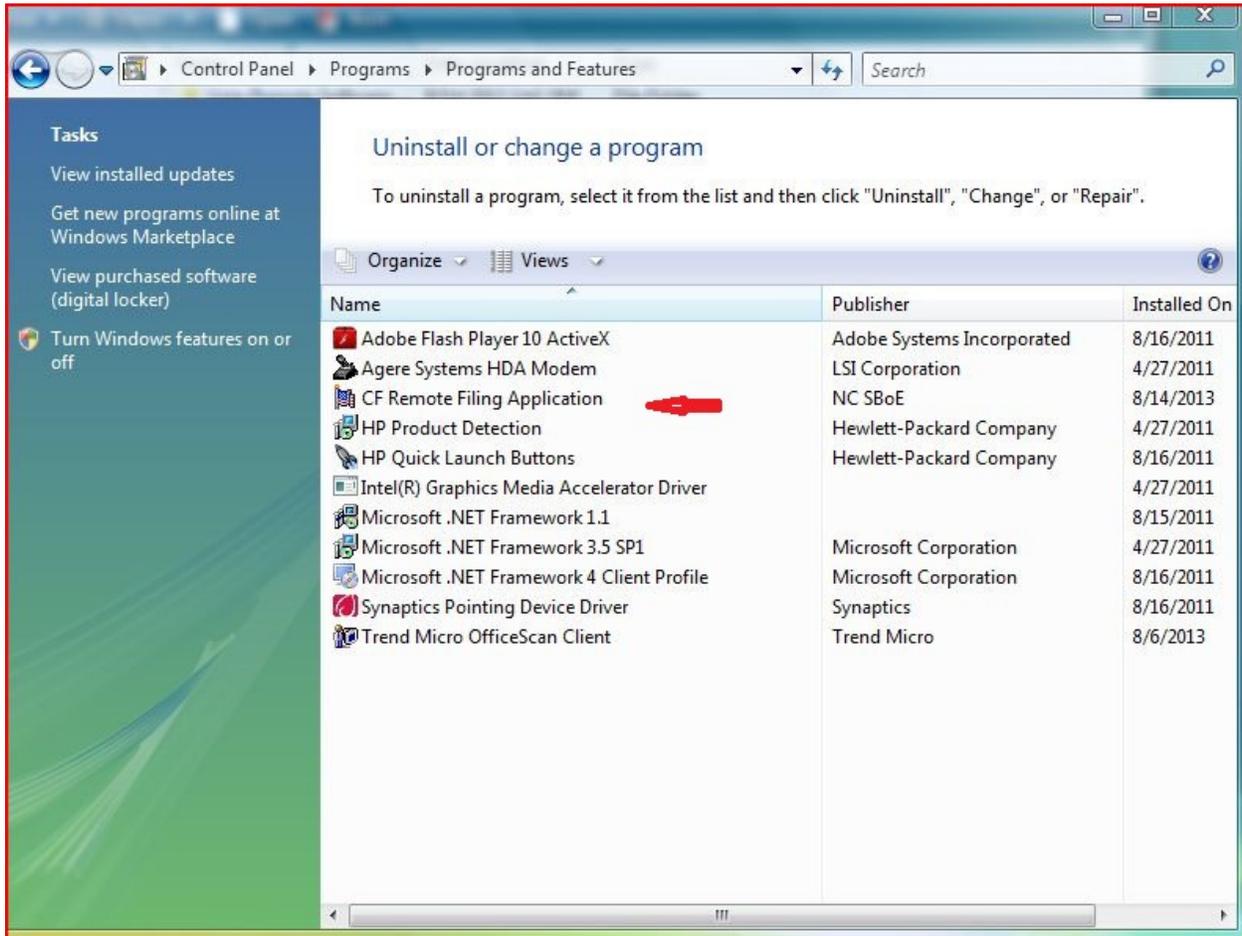
Figure B



4. In **Control Panel** window please locate **Programs**, right underneath **Programs** is **Uninstall a program**, please click on **Uninstall a program**. See *figure B*.

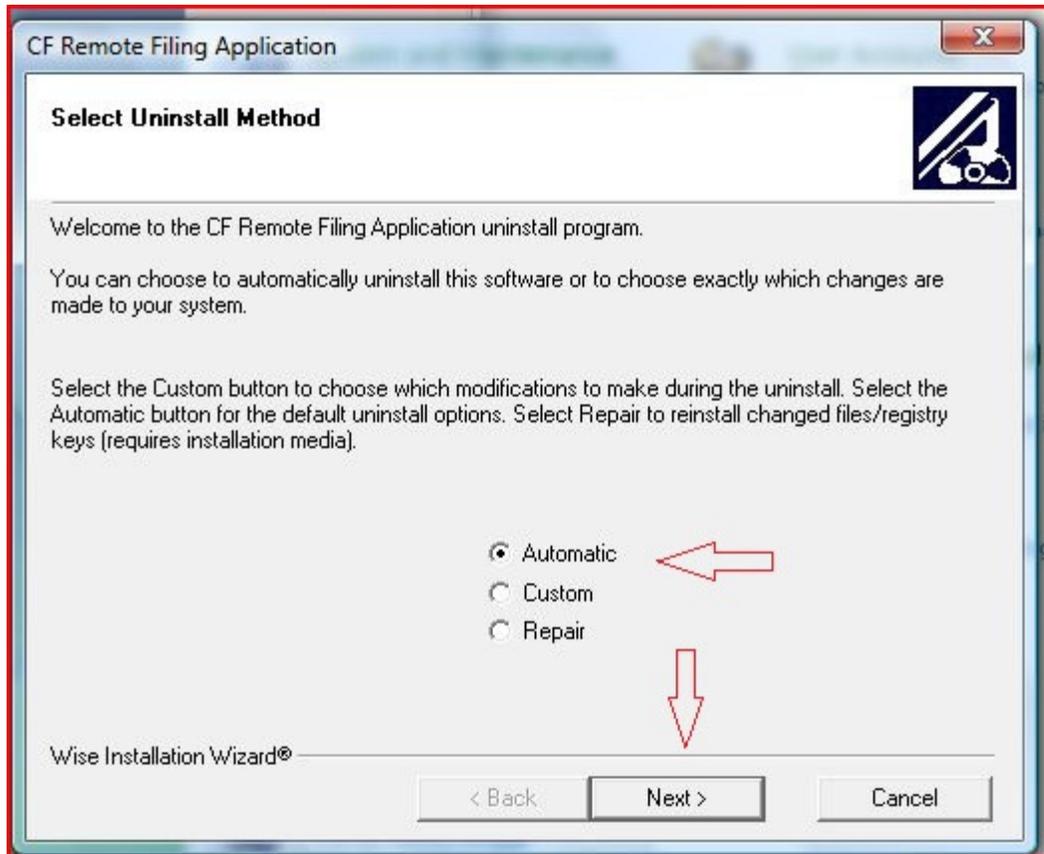
5. A new window will open up for **Uninstall or change a program**, and it will list all of your programs on the computer under **Name**. This window can sometimes take a little time to open up depending on the programs you have. Once the window is open with all the programs listed, please locate **CF Remote Filing Application** under **Name**. See **Figure C**. Double Click on **CF Remote Filing Application**. (You might get a permission popup with **Continue** or **Cancel** buttons, please click on **Continue** if it appears)

Figure C



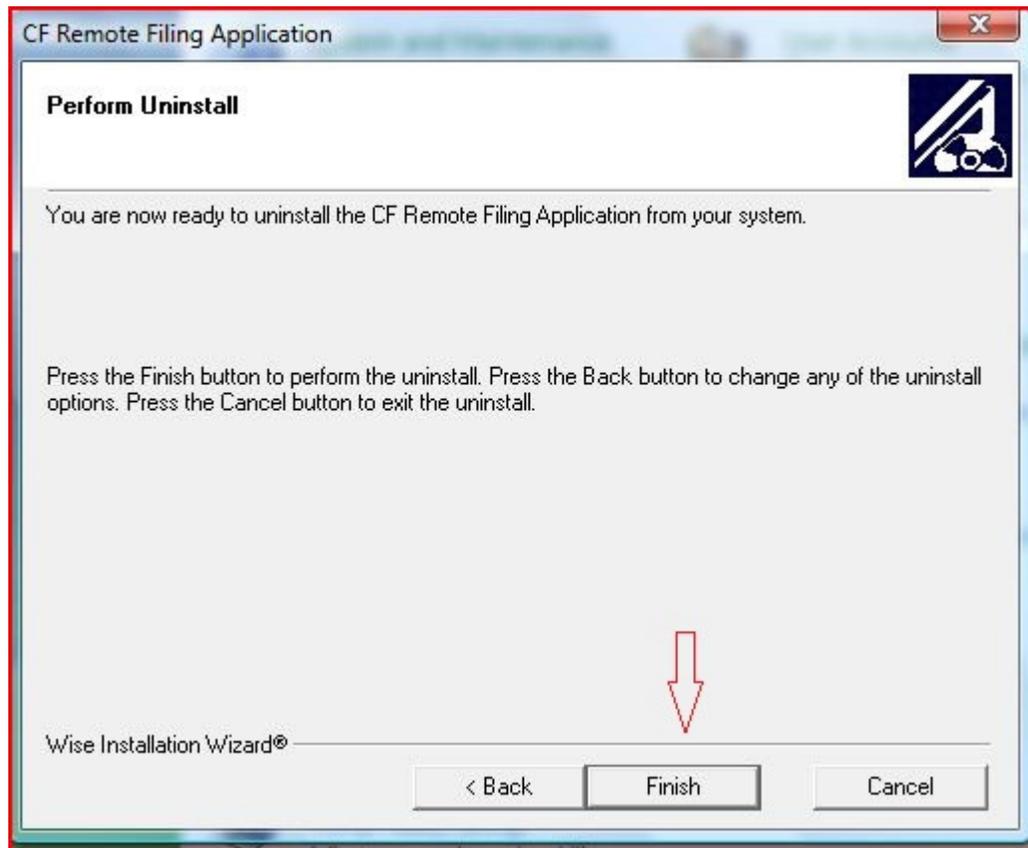
6. You will see a new window **CF Remote Filing Application to Select Uninstall Method**. There will be 3 Radio buttons, with choices: **Automatic** (default), **Custom** and **Repair**. If **Automatic** is not already selected please select it. On the bottom of the window you will see **Next>** and **Cancel** buttons, please click on **Next>**. *See figure D.*

Figure D



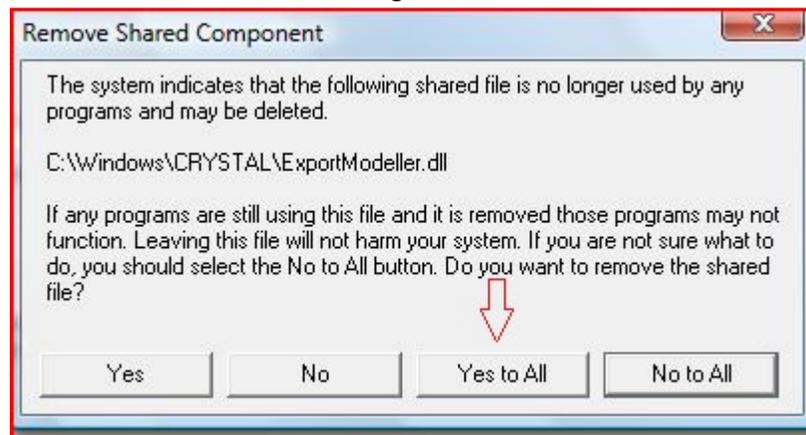
7. A new **CF Remote Filing Application to Perform Uninstall** window will open with 3 choices < **Back**, **Finish** and **Cancel** buttons at the bottom of the window. Please click on **Finish** button. *See Figure E.*

Figure E



8. You will see a new popup window **Remove Shared Component**. This will have 4 choices: **Yes**, **No**, **Yes to All** and **No to All** buttons. Please click on **Yes to All**. *See figure F.*

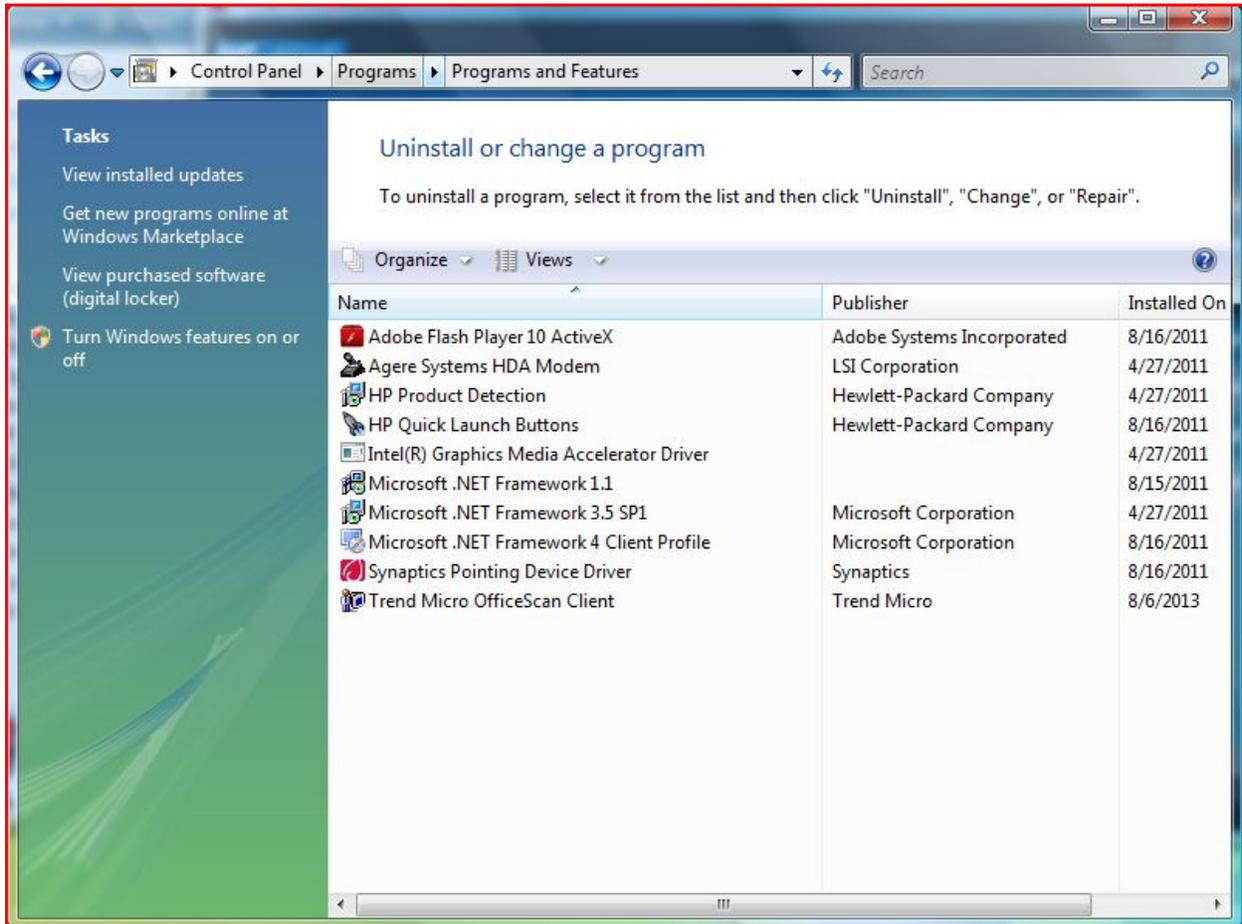
Figure F



9. You will see the **CF Remote Filing Application to Perform Uninstall** window again with a blue bar completing the process on the bottom. Once it's done the window will close itself.

10. You should be back on the **Uninstall or change a program** window. Please look through the list of programs under **Name** to check if you still see the **CF Remote Filing Application**. *See figure G*. If you don't see the **CF Remote Filing Application** in the list, that means you have successfully uninstalled the **CF Remote Filing Application**. Please close this window by pressing **X** on top right corner.

Figure G



This process will also remove your **CF Remote Filing Application** icon from the desktop.

Uninstalling the CF Remote Software

In Windows 7 Operating System

Please go through the following steps to remove the Campaign Finance Remote Software from your computer. These instructions apply to users who have windows 7 operating system.

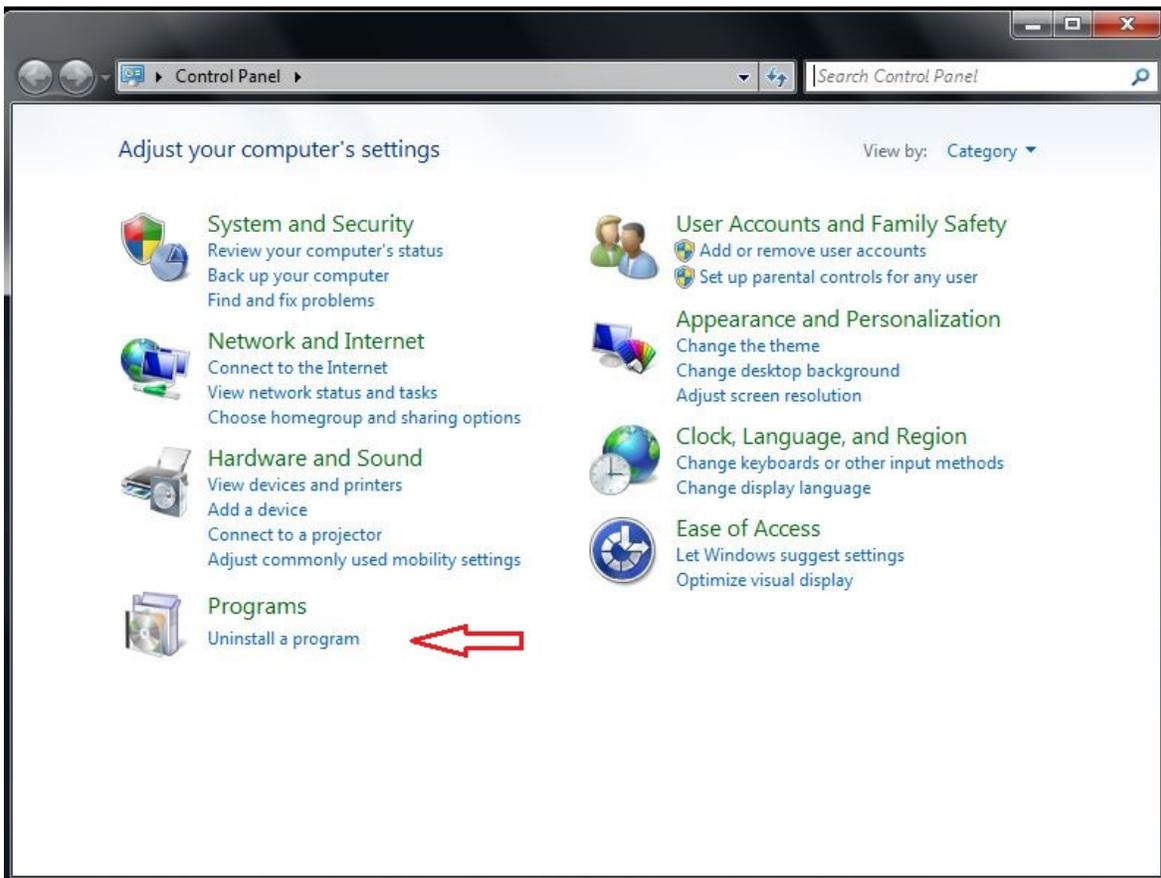
1. Make sure that the CF Remote Software application is not running.
2. Click on **Windows logo/ Start button** (located on bottom left corner on the Desktop) and then click on **Control Panel**. See *Figure A*.

Figure A



3. Once clicked, **Control Panel** window will open up. *See figure B.*

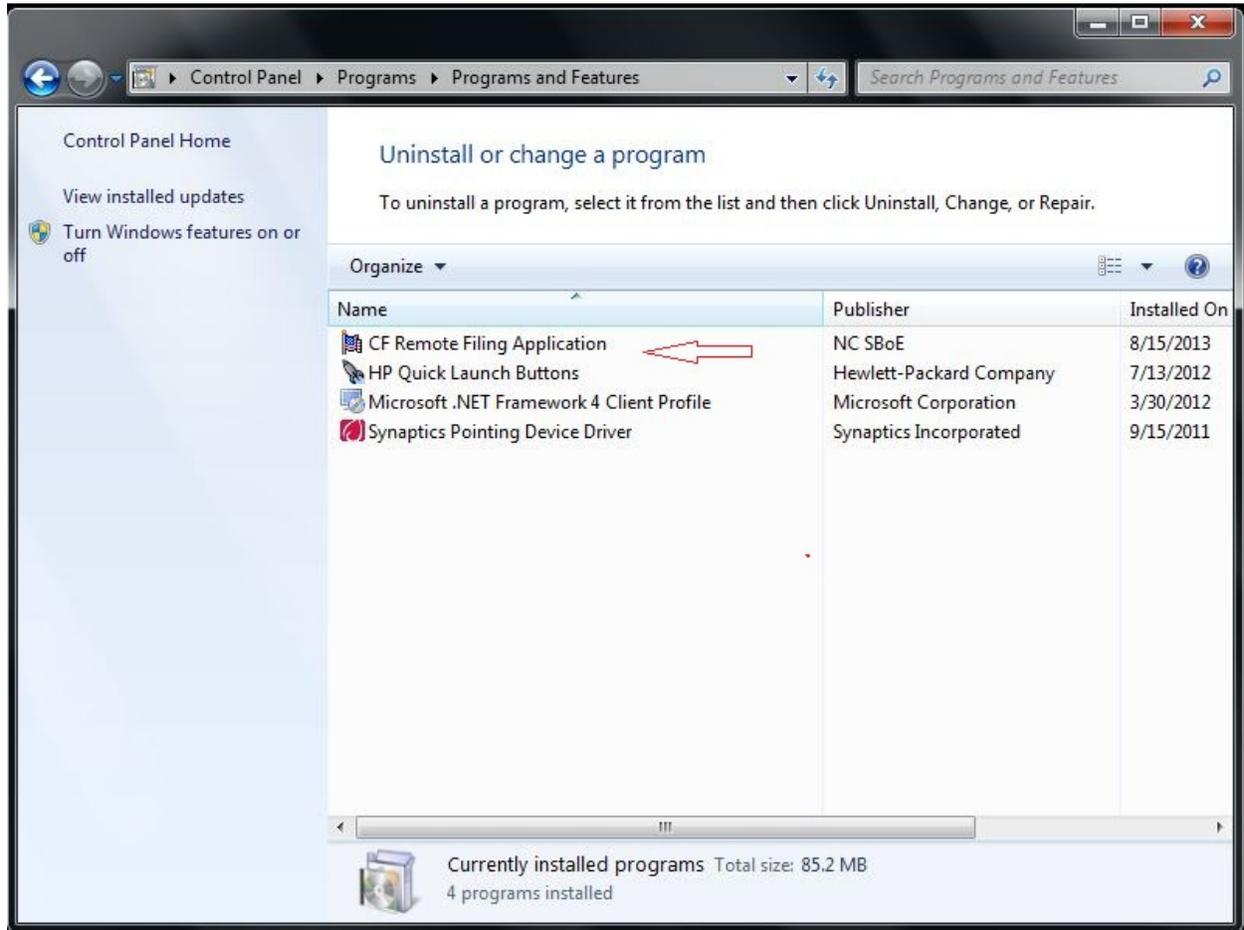
Figure B



4. In **Control Panel** window please locate **Programs**, right underneath **Programs** is **Uninstall a program**, please double click on **Uninstall a program** *See figure B.*

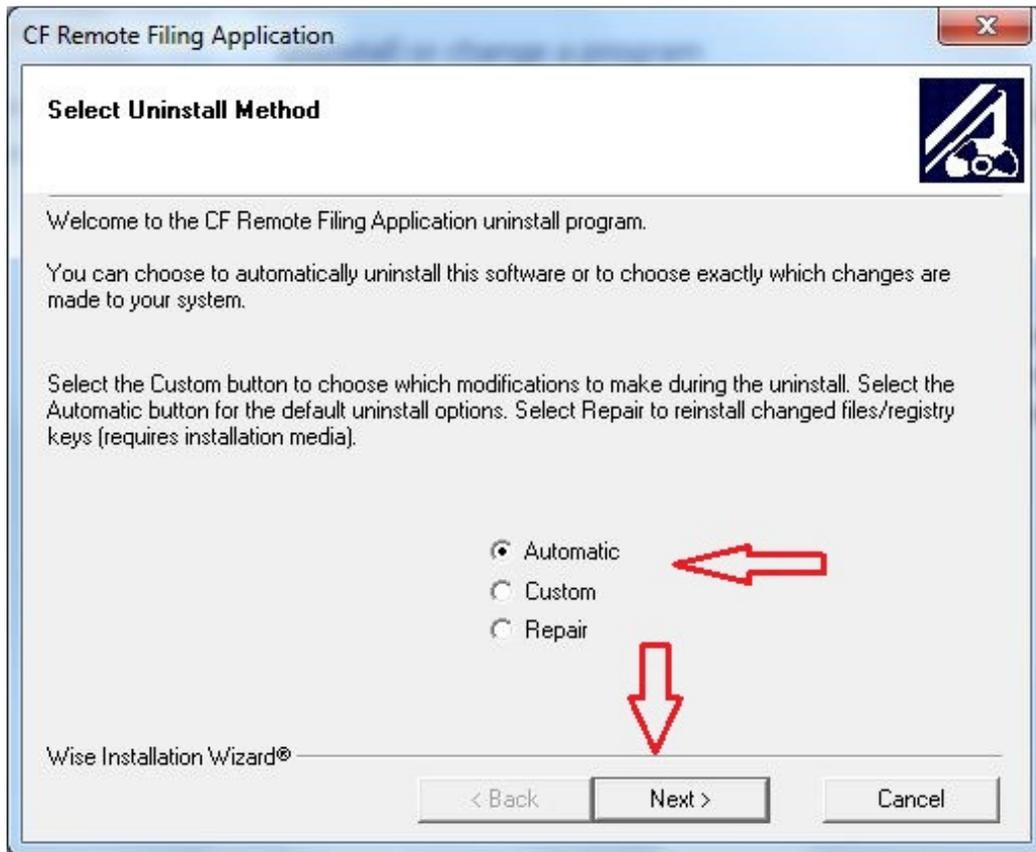
5. A new window will open up **Uninstall or change a Program**, and it will list all of your programs on the computer under **Name**. This window can sometimes take a little time to open up depending on the programs you have on your computer. Once the window is open with all programs listed, please locate **CF Remote Filing Application**; see *Figure C*. Double click on **CF Remote Filing Application**. (You might get a permission popup with **Continue** or **Cancel** buttons, please click on **Continue** if it appears.)

Figure C



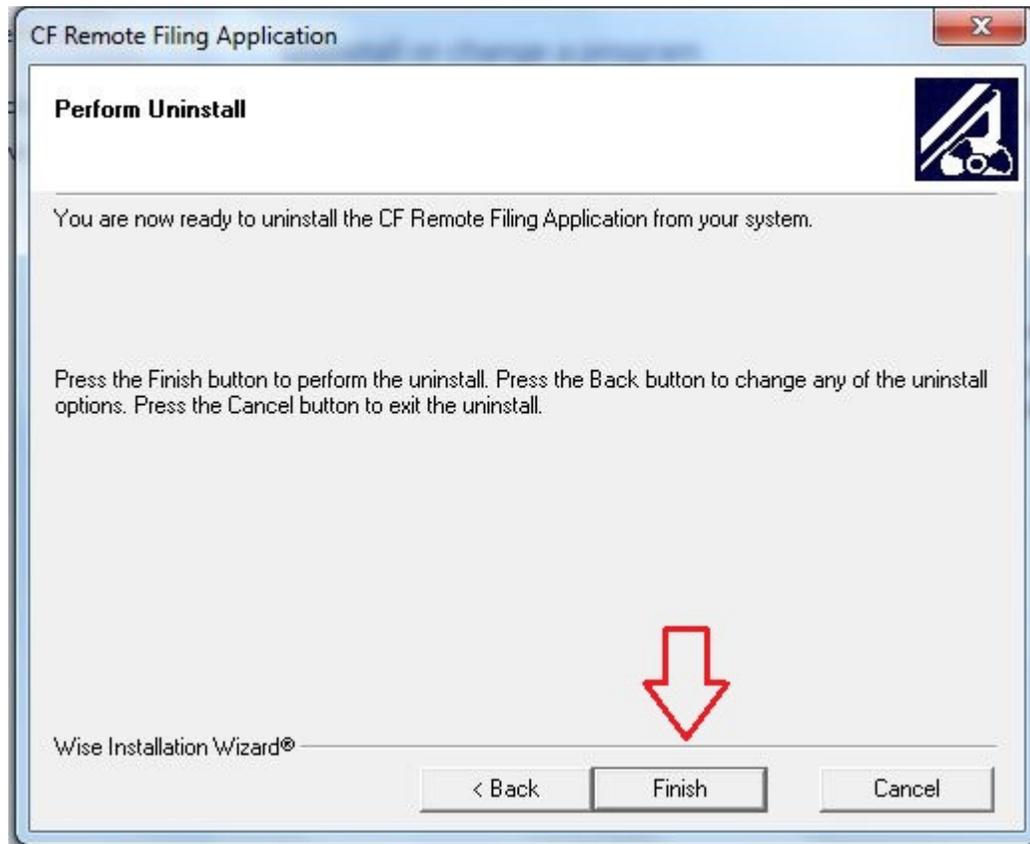
- You will see a new window **CF Remote Filing Application to Select Uninstall Method**. There will be 3 Radio buttons, with choices: **Automatic** (default), **Custom** and **Repair**. If **Automatic** is not already selected please select it. On the bottom of the window you will see **Next >** and **Cancel** buttons, please click on **Next >**. *See figure D.*

Figure D



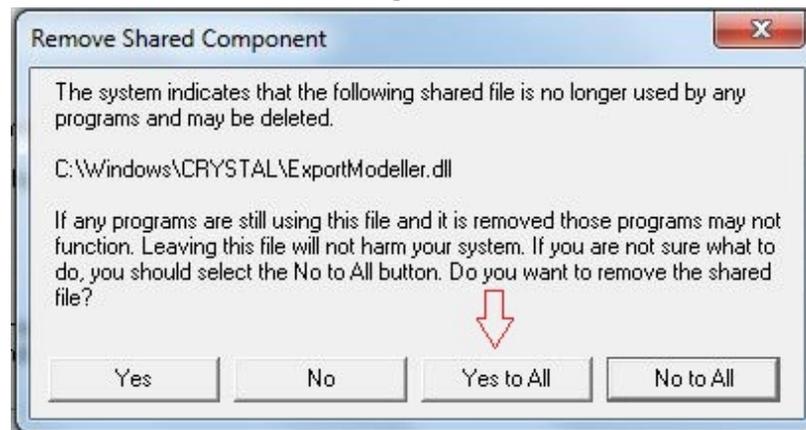
7. A new **CF Remote Filing Application to Perform Uninstall** window will open with 3 choices < **Back**, **Finish** and **Cancel** buttons at the bottom of the window. Please click on **Finish** button. *See Figure E.*

Figure E



8. You will see a new popup window **Remove Shared Component**. This will have 4 choices: **Yes**, **No**, **Yes to All** and **No to All** buttons. Please click on **Yes to All**. *See figure F.*

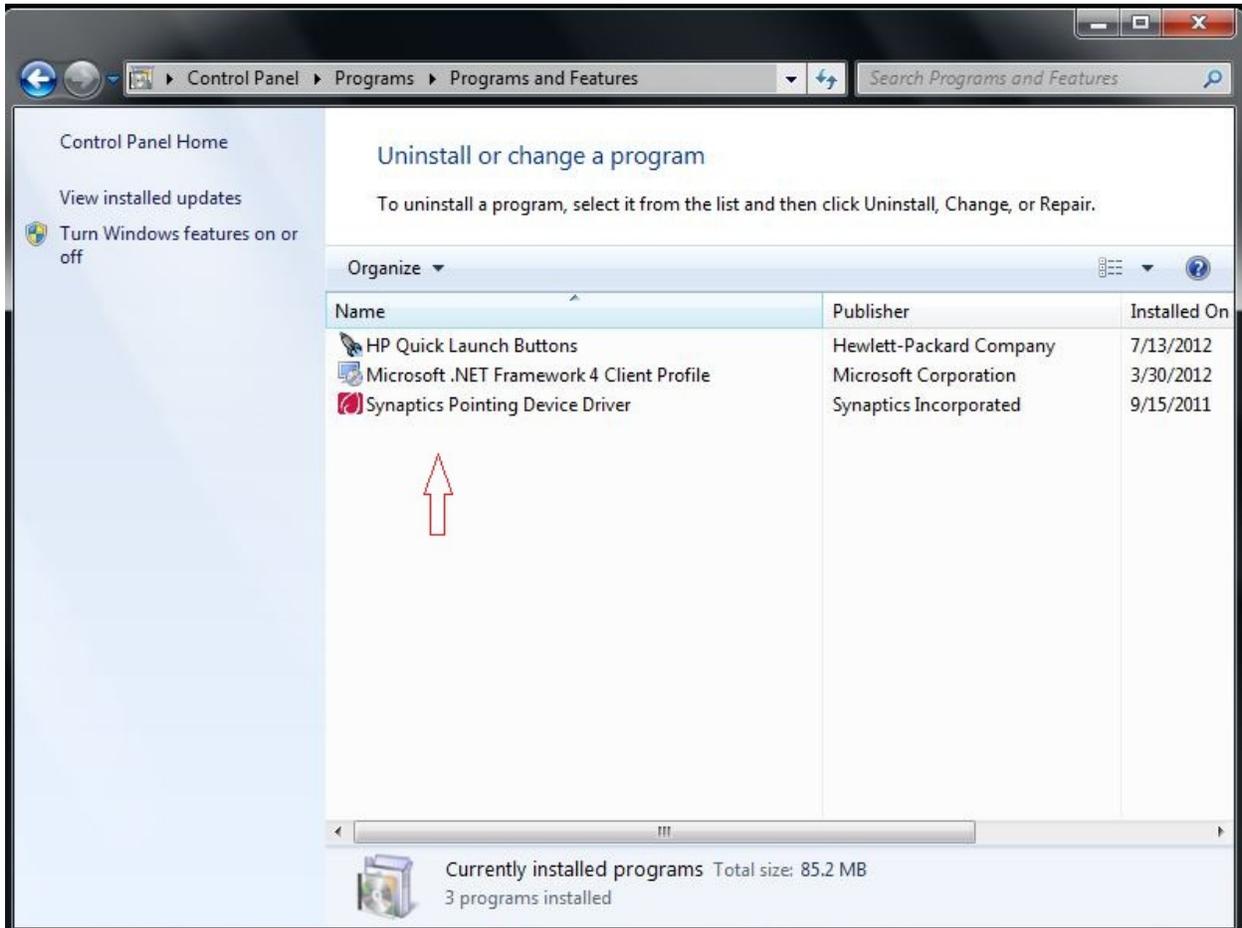
Figure F



9. You will see the **CF Remote Filing Application to Perform Uninstall** window again with a blue bar completing the process on the bottom. Once it's done the window will close itself.

10. You should be back on the **Uninstall or change a program** window. Please look through the list of programs under **Name** to check if you still see the **CF Remote Filing Application**. *See figure G*. If you don't see the **CF Remote Filing Application** in the list, that means you have successfully uninstalled the **CF Remote Filing Application**. Please close this window by pressing **X** on top right corner.

Figure G



This process will also remove your **CF Remote Filing Application** icon from the desktop.